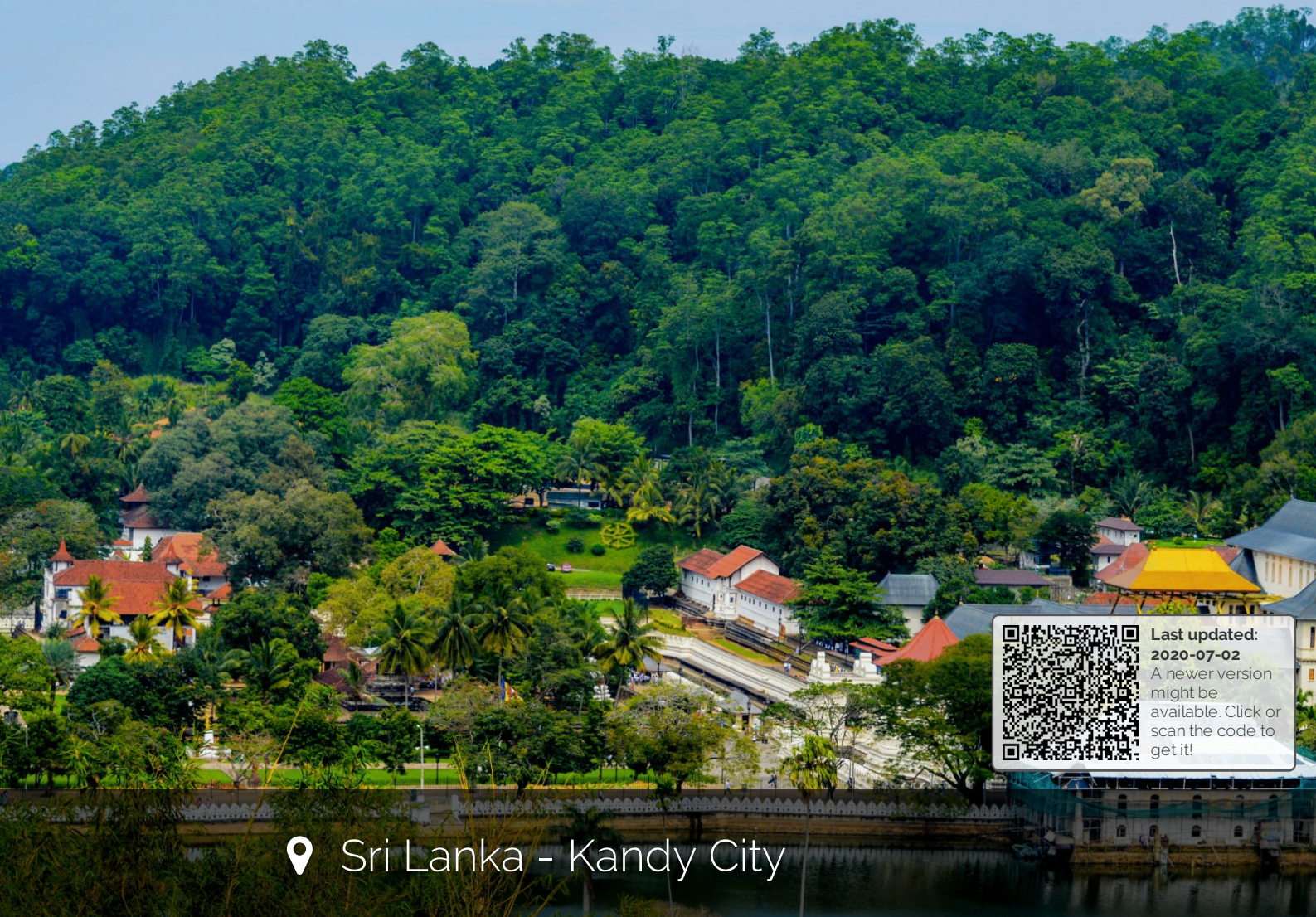




Hospitality Internship



Last updated:
2020-07-02
A newer version
might be
available. Click or
scan the code to
get it!

📍 Sri Lanka - Kandy City

Join the world's one of the top ten hospitality industries and earn a valid qualification to enrich your career in hospitality in this exotic island!

Work at a leading hospitality brand in Sri Lanka and receive ultimate training for your career. Brush up your skills and get new knowledge and hands-on experience. Learn from the best in the field and stand out everywhere you go!

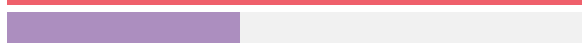
Culture



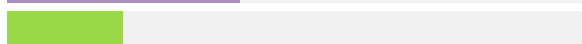
Learning



Leisure



Community Engagement



Physical Demand



Program Description

This is an unpaid internship program which is aimed at providing hands-on experience for newcomers to the hospitality industry. You will work as an intern at a leading hospitality brand in Sri Lanka while staying in Kandy. Kandy is one of the most popular tourist destinations on the island. You will shadow and learn from the experts in the field. Depending on your field of specialization, you will be assigned the tasks and activities where you will manage operations in various sectors and departments, learn the details, experience to handle tasks from taking reservations and seating requests to catering to a customer's dietary needs. You will get to know the tips and tricks, work behind the scenes, how to grow your interpersonal, technical and managerial skills in a world-class hospitality surrounding.

Whatever the role you will get during your internship, you will receive a lifetime opportunity to learn and grow in your career while taking back a memorable and fruitful experience to stand out no matter where you go next.

Cultural Introduction

During the first week of the program, you will be briefed with an introduction to our program. During the first 3 days of the week, you will get a thorough understanding of the Dos, Don'ts and the culture in Sri Lanka. Our programs are not only career-focused but also designed to give you the essence of all the best things about this magnificent and culturally rich country. Getting to know about the proud history and the places that boast about Srilankan heritage, is a part of this week and we make sure that experience will make you fall in love with Sri Lanka. From Thursday to Friday on your first week, you will receive an academic introduction session before the internship. During these sessions, a professional supervisor will educate you about the local situation and developments surrounding the industry/field in which the internship takes place and prepares the intern for the local work environment/culture.

What's included

- Guaranteed internship placement with an assigned project and a professional work environment
- Guaranteed English language speaking person in the working environment plus a local language when applicable
- Pre-internship personal learning goal and competencies assessment
- Guidance, Supervision and on the job training
- Guaranteed 25+ working hours per week
- Frequent (bi-weekly/monthly) feedback and progress sessions with the hosting company/organization
- A physical workplace for the intern
- Welcome and pick-up at the airport
- Accommodation close to the workplace with a comfortable environment
- A mandatory introduction week consisting of an intro into the local culture and customs as well as an introduction into the internship placement
- Meals provided (Please check the location description for more information)
- 24-hour local support

Program Duration & Availability

Min duration (weeks): 4

Aims & Objectives

Exposure to Sri Lanka's fast-growing tourism and hospitality industry and get a valid qualification to stand out in the industry.

Schedule

Monday to Friday

Your role and daily tasks will be allocated depending on the department you will work with, which may include,

- Shadowing the supervisors and observing the management tasks
- Assisting to manage operations in various sectors and departments, learn the details
- Experiencing to handle tasks from taking reservations and seating requests to catering to a customer's dietary needs
- Teaching English to the staff members at the hotel

This schedule can be changed and/or amended depending on weather conditions, local conditions and unforeseen circumstances.

Starting Dates

During 2019

This program starts every week.

During 2020

This program starts every week.

Participant Criteria & Requirements

| | |
|--------------------------------|-----------|
| Minimum age: | 20 |
| Maximum age: | - |
| Minimum English level: | Basic |
| CRB required: | On Signup |
| Passport copy required: | On Signup |
| Resume copy required: | On Signup |
| Required qualification: | Yes |

Additional Requirements

- An established background in an affiliated field of study
- A reference letter authorized by your university or institute you are presently working/studying at.
- Proof of qualifications and CV/Resume and a copy of your passport sent by email to the local team at least four weeks before beginning the internship
- Motivation letter including learning goals, expectations and specific placement requests from the intern
- Copies of certificates of qualifications and academic transcripts

Additional Equipment

There is no additional equipment required.